



WARRANTY/RETURN POLICY

WHEEL WARRANTY: Wheels are warranted for a period of one year from the date of purchase against defects in materials or workmanship such as peeling, flaking or blistering of plating. This warranty does not cover corrosion or discoloration due to chemicals (including excessive exposure to road salt or other common de-icing agents); detergents; polishing compounds; or abrasives used in improper cleaning. This warranty will be void if wheels are damaged from mechanical car wash equipment, nicks from road hazards, improper tire mounting, use of clip-on weights, improper installation, accident or curb damage, normal wear and tear, neglect, or road hazards. On occasion, you may see pits or minor imperfections on any chromed wheels. These imperfections are results of the manufacturing process of the wheel itself and are not considered to be chrome defects; therefore, chrome warranty does not apply to these imperfections. No warranty whatsoever will be valid if the defect was caused by customer's abuse, negligence and mishandling. Freight and expenses incurred for labor, including mounting and dismounting of tires, are not covered by this warranty and therefore will remain the responsibility of the customer. If wheels are in fact covered under warranty, Good Roads Auto Systems, Inc. will be responsible for the return shipping to you.

RETURN INSTRUCTIONS:

- Include a copy of the original invoice inside the box..
- Write the RMA number on the outside of the package(s). If RMA number is not legible, the package(s) may be refused and returned to you at your expense.
- The wheel(s) must be well secured and protected in the box(es) with socks and plastic and bubble wrap or foam.
- Returned items must be shipped freight prepaid. Collect shipments will not be accepted. Customer is responsible for freight charges to Good Roads Auto Systems, Inc.
- Return package(s) within 30 days after the RMA number has been issued or the RMA will be cancelled.
- Insure package(s) for the proper value.
- ***RETURNS WILL NOT BE ACCEPTED WITHOUT AN RMA!!***

Please follow these instructions carefully. Your credit depends on the condition of the merchandise upon receipt. Good Roads Auto Systems, Inc. will not be responsible for any damage due to improper packaging.

Please call our Customer Service Department at (954) 771-5767 for a Return Merchandise Authorization (RMA) number. **MERCHANDISE RETURNED WITHOUT THIS NUMBER WILL NOT BE CREDITED.** An RMA number does not imply a replacement or refund, but only that we will inspect the merchandise based on your claim. Only new resalable items in the original packaging will be considered for return or credit. Credit cannot be issued for merchandise that is used or has been mounted. Wheel fitment must be confirmed before mounting tires.

GOOD ROADS AUTO SYSTEMS, INC.

3600 N.W. 54 Street

Fort Lauderdale, FL 33309

Tel (954) 771-5767 Fax (954) 771-3713



ATTN: _____

Customer Number: _____

RETURN AUTHORIZATION REQUEST FORM

Company Name _____ Today's Date _____
 Address _____ Contact Name _____
 City _____ State _____ ZIP _____ Phone _____
 Email Address _____ Fax _____

****IMPORTANT: BEFORE RETURNING WHEELS OR TIRES YOU MUST HAVE A RETURN AUTHORIZATION NUMBER TO COMPLETE YOUR RETURN.**

Stock returns must be resalable as new stock.

Return may be subject to a restocking fee.

Good Roads Auto Systems, Inc./Status Alloy Wheels is not liable for any taxes or duties associated with international shipments.

Please complete the information completely and fax to **(954) 771-3713** for each item requested to be returned.

Qty	Part Number	Description	Purchase Date	Invoice Number
Reason Code*	Describe Damage or Defects in Detail:			
Qty	Part Number	Description	Purchase Date	Invoice Number
Reason Code*	Describe Damage or Defects in Detail:			
Qty	Part Number	Description	Purchase Date	Invoice Number
Reason Code*	Describe Damage or Defects in Detail:			
Qty	Part Number	Description	Purchase Date	Invoice Number
Reason Code*	Describe Damage or Defects in Detail:			

REASON CODES FOR RETURN:

- | | | |
|--------------------------------|---|---------------------------|
| TD Tire Defect | 08 Engineering Defect | 20 Finish/Paint |
| 01 Out of Round | 10 Application Error | 21 Finish/Chrome |
| 02 Finish/Polish | 11 Sales Rep Error | 22 Repair |
| 03 Leaker | 12 Structural Failure | 23 Return to Stock |
| 04 Manufacturing Defect | 13 Customer Error | 24 Shipping Error |
| 05 Bent (Not Mounted) | 17 2/1 Stock Adjustment/Mgr Approval | |
| 07 Misboxed | 19 Carrier Damage Error | |

Note: All warranty returns that are reviewed by Good Roads/Status Warranty Returns Department and found not to be subject to warranty coverage will be returned to the sender without repair or replacement at the sender's expense! Signature below serves as acknowledgement of and agreement to terms and conditions of this return.

Customer Signature: _____ **Date:** _____